



ANNUAL REPORT 2018-2019

FRESNO  STATE®

Student Affairs and
Enrollment Management

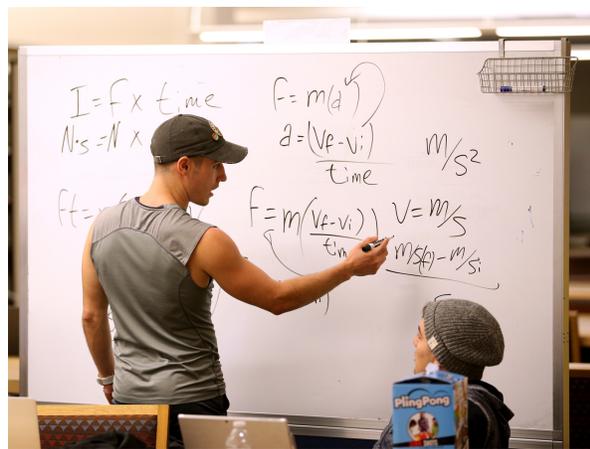


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CORE Access,
Opportunity,
Success
VALUES

Discovery
Diversity
Distinction

MISSION

The Division of Student Affairs and Enrollment Management works to boldly educate and empower students for success.

Message from Dr. Frank R. Lamas

Vice President of Student Affairs and Enrollment Management

Office of the Vice President for
Student Affairs and Enrollment
Management

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Dear Colleagues and Friends,

The Fresno State Division of Student Affairs and Enrollment Management had another outstanding year!

Our division's dedication to student success has led the University to make great strides in transforming students' lives this past year. As Fresno State continues to grow, so do our programs and services. New traditions, innovative programs, and enhanced services have been implemented to better serve our students, University, and community! Providing our students with access and opportunity is essential to support the success of this region's future leaders. A primary goal has been to provide students with outstanding events, programs and services that facilitate student success, and establish a bold new vision that will continue to launch us into the future.

Basic needs is woven into everything that we do. Partnering with all students throughout their journey at Fresno State, from application to commencement and everything in between, is what our division is here to do. We know that if students do not feel well, are hungry or anxious, or do not feel connected, they are less likely to be successful.

The Division of Student Affairs and Enrollment Management at Fresno State is a nationally recognized, award winning division, organized to best serve the needs of our students. Over the last five years, multiple high impact student success programs and services have been implemented or enhanced as well as programs that serve our diverse university. In addition, a top priority has been to work on instilling a sense of belonging, spirit, and connection through our events. As a division, we take pride in the many ways we have transformed our division into a state of the art one. Student success and enhancing the student experience is the primary focus of all we do.

The accomplishments listed in this report reflect the Division of Student Affairs and Enrollment Management's commitment to advancing access, opportunity, and success for students at Fresno State. This has been made possible because our staff, faculty, and our campus and community partners - thank you!

Have a great year! Go 'Dogs!



Dr. Frank R. Lamas
Vice President for Student Affairs and Enrollment Management



ACCESS, OPPORTUNITY, AND SUCCESS

STUDENT SUCCESS IS OUR #1 PRIORITY



ACCESS

ADMISSIONS

- 30,842 applications processed and evaluated: 17,890 freshman; 9,014 transfer; 2,959 graduate; 906 returning (returning transfer and returning post-baccalaureate); 326 special populations (high school and transitory) in 2018-19.
- 29,183 applications processed and evaluated: 17,374 freshman; 8,119 transfer; 2,251 graduate; 1,081 returning; 358 special populations (high school and transitory) in 2017-18.
- 30,000+ applications processed and evaluated in 2016-17.

CAL-SOAP

- Provided information on post-secondary options and financial aid opportunities to 6,790 individuals in 2018-19.
- Provided information on post-secondary options and financial aid opportunities to 6,573 individuals in 2017-18.
- Provided information on post-secondary options and financial aid opportunities to 6,220 individuals in 2016-17.

OUTREACH & SPECIAL PROGRAMS

- 73,783 outreach touchpoints were made through campus tours, conferences, and presentations in 2018-19.
- 32,140 outreach touchpoints were made through campus tours, conferences, and presentations in 2017-18.
- 28,700 outreach touchpoints were made through campus tours, conferences, and presentations in 2016-17.

RECRUITMENT

- 350,000 people were exposed to Fresno State through the more than 750 high school and community college recruitment events in 2018-19.
- 275,000 people were exposed to Fresno State through the more than 500 high school and community college recruitment events in 2017-18.
- 250,000 people were exposed to Fresno State through the more than 350 high school and community college recruitment events in 2016-17.

REGISTRAR

- 4,849 students were awarded degrees for 2018-19 academic year: Total Bachelors Degrees: 4,849.
- 4,750 students were awarded degrees for 2017-18 academic year: Total Bachelors Degrees: 4,750.
- 4,386 students were awarded degrees for 2016-17 academic year: Total Bachelors Degrees: 4,386.

UPWARD BOUND

- Upward Bound programs dedicated its efforts to early outreach, first generation college students, and diversity, serving a total of 153 students in 2018-19.
- Upward Bound programs dedicated its efforts to early outreach, first generation college students, and diversity, serving a total of 154 students in 2017-18.
- Upward Bound programs dedicated its efforts to early outreach, first generation college students, and diversity, serving a total of 156 students in 2016-17.

EDUCATIONAL OPPORTUNITIES CENTER (EOC)

- Provided information on post-secondary options and financial aid opportunities to 3,843 individuals in 2018-19.
- Provided information on post-secondary options and financial aid opportunities to 3,587 individuals in 2017-18.
- EOC enrolled and served over 1,300 students in 2016-17.

EDUCATIONAL TALENT SEARCH (ETS)

- ETS programs served a total of 1,180 students, dedicating its efforts to early outreach, special initiatives, underrepresented groups and diversity in 2018-19.
- ETS programs served a total of 1,133 students, with dedicated efforts in early outreach, special initiatives, underrepresented groups and diversity in 2017-18.
- ETS served 680 students in 2016-17.

BASIC NEEDS

CLOTHING CLOSET

- Provided 961 students with free, professional clothing. 325 students attended a casual clothing give away. 250 donors contributed to the closet and 30 students volunteered in 2018-19.
- 993 students received free, professional clothing from the Fresno State Clothing Closet located in the Career Development Center in 2017-18.
- 886 students were provided with free professional clothing at the Fresno State Clothing Closet in 2016-17.

HOMELESSNESS PROJECT

- 18 Students were placed in emergency housing in the Fresno State dorms. SB85 funding paid 14,941 toward the cost of extended stays. SB 85 and Swipe Out Hunger provided 1000+ hot meals to homeless and other students in 2018-19.
- Provided temporary housing to 14 students experiencing homelessness in 2017-18.
- The Homelessness Project has served 20 students since its inception in January 2017.

PROJECT HOPE

- Case Managers work with students until the situation is stabilized and are experts in utilizing campus and community resources. Case Managers provided support to 545 students who were in crisis or experiencing challenges that may impact their education and well-being in 2018-19.
- 290 students served through Project HOPE: a case management program where students can access helpful services on and off campus; focus is on basic needs, partners with United Way 211. Project HOPE launched in Fall 2016.

STUDENT CUPBOARD

- Total number of visits were 56,268 and 6,041 unique students and 563 CalFresh applications were submitted in 2018-19.
- 3,956 unique visitors to the Student Cupboard in 2017-18.
- There has been 198, 868 total visitors and 14, 625 unique students since opening in 2014.

FINANCES

BULLDOG RETENTION GRANT

- \$290,200 awarded to 285 students with 209 graduated; 38 retained in 2018-19.
- \$250,000 awarded to 320 students with 274 graduated; 33 retained in 2017-18.
- \$51,000 awarded to 72 students with 42 graduated; 18 retained in 2016-17.

FINANCIAL AID AND SCHOLARSHIPS

- Over \$250 million financial aid awarded to 80% of students in 2018-19.
- \$250 million financial aid awarded to over 80% of students in 2017-18.
- \$235 million financial aid awarded to over 80% of students in 2016-17.

GOOD SAMARITAN FUND

- \$52,378.89 awarded through the Good Samaritan Fund to 72 Students of which \$12,135 was paid to keep 15 students from eviction and homelessness in 2018-19.
- \$43,906 awarded through the Good Samaritan Fund to 48 students in 2017-18.
- \$8,262 awarded to 7 students in 2016-17.

HIRE FRESNO STATE

- 3,586 postings on Hire Fresno State in 2018-19.
- 5,371 jobs posted on Hire Fresno State in 2017-18.
- 2,912 jobs posted on Hire Fresno State in 2016-17.

INTERNSHIPS

- 1,841 students enrolled in an internship course in 2018-19.
- 1,916 students enrolled in an internship course in 2017-18.
- 487 students enrolled in an internship course in 2016-17.

MONEY MANAGEMENT CENTER

- 1,604 students were seen in class and given Money Management Center workshops. 1,790 signed up for Unlea\$hed. 2,790 in Money Management Center workshops in 2018-19.
- 1,698 students served through events, workshops and counseling sessions since the Money Management Center opened in February 2017.

ACADEMIC SUPPORT

CAREER DEVELOPMENT CENTER

- Career Development and Money Management Centers had a total of 23,450 face to face engagements, 961 students received professional clothing, 325 attended a casual clothing give away, 250 donated to the closet & 30 students volunteered in 2018-19. Recruit the 99, the Career Development Center's major career fair, was combined with the Teacher Recruitment Fair for the first time as a collaboration with the Kremen School of Education. Nearly 260 organizations participated and 1,257 students attended of which 76% were underrepresented minorities.
- 4,015 career development appointments. 2,418 career fair attendees; 3,586 jobs posted on HireFresnoState; 612 internships posted on HireFresnoState in 2017-2018.
- 8,728 students participated in a career related workshop in 2016-2017

COLLEGE ASSISTANCE MIGRANT PROGRAM (CAMP)

- 66 CAMP freshman being served for 2018-19. 71% six-year graduation rates of first-time, full-time freshmen (a rate 17% higher than the graduate rate of all Fresno State students combined).
- 2017-2018 six-year graduation rate: 2011: CAMP - 64.4%.
- 2016-2017 six-year graduation rate: 2010: 61.8%.

DREAM CENTER

- 2,085 visits to the Dream Success Center in 2018-19.
- The Dream Success Center had more than 1,200 visits, served 490 unique students with approximately 650 Dream students on campus in 2017-18.
- 109 Dream students opted in for Dream Success Center services in 2016-17.

DOG DAYS

- 3,680 first time freshmen and 2,756 transfer students, for a total of 6,436, along with 2307 guests attended New Student Orientation 2018-19.
- 6,294 students and guests attended New Student Orientation which included four overnight experiences. Total: 2,202 transfer students; 2,594 freshmen; 1,498 guests in 2017-18.
- 5,509 students and 2,259 guests attended Dog Days in 2016-17.

EDUCATIONAL OPPORTUNITY PROGRAM (EOP)

- There are currently 1,845 students enrolled in EOP, 2018-19. 98.3% of students have a cumulative GPA of 2.0 or above.
- 1,780 EOP students served in 2017-18. Six-year grad rates for EOP students: 55.4%. Dream Success: 720 students; Renaissance Scholars: 69; Black Student Success: 85; Summer Bridge: 147.
- 1,700 EOP students served in 2016-17.

MENTOR U

- Mentor U is a new transitional program serving first-year students with a peer mentor. 300 students were mentored by 6 mentors in 2018-19.

LEADERSHIP PROGRAMS

- 434 students in attendance at the Leadership On Demand workshop series and 140 student participants at The Emerging Leaders Retreat in Fall 2018. Seven Leadership programs reached a total of 876 students in 2018-19.
- Leadership programs hit an all-time high attendance record in 2017-18 with the Leadership On Demand workshop series having 886 students in attendance. The Emerging Leaders Retreat had 144 students participate.
- Leadership programs reached 851 students in 2016-17.

LEARNING CENTER

- 9,074 students were served at the Learning Center; 44,717 total visits and 31,828 total Supplemental Instruction (SI) visits in 2018-19.
- 9,684 unique students served at the Learning Center; 49,257 total visits in 2017-18.
- 10,070 students were served at the Learning Center with 47,942 total visits in 2016-17.

OFFICE OF BLACK STUDENT SUCCESS

- There were 340 student office visits and OBSS currently serves 85 students in 2018-19.
- 98 students opted in to the OBSS program for additional peer-mentorship, support, and community in 2017-18.
- 60 students opted in to the OBSS program in 2016-17.

RENAISSANCE SCHOLARS PROGRAM

- Admitted 32 students in the Renaissance Scholars Program: 15 first time freshman, 14 transfer students, and 3 continuing students. Total number of students in Renaissance Scholars is 69 for 2018-19.
- Admitted 19 new Renaissance Scholars, established a book stipend program and an endowment to support RSP students in 2017-18.
- Admitted 32 Renaissance Scholar in 2016-17.

SERVICES FOR STUDENTS WITH DISABILITIES (SSD)

- 10,000 hours of interpreting and Real Time Captioning services.
- 960 academic accommodations provided in 2017-18; processed 364 interpreter requests which provided more than 8,000 interpreting hours to our students and campus community.
- 807 academic accommodations provided in 2016-17.

TRiO PROGRAMS

- Student Support Services Program served 216 students and Student Support Services Veterans served 124 students in 2018-19.
- Student Support Services Program served 220 students and Student Support Services Veterans served 132 students in 2017-18.
- Student Support Services Program served 220 students and Student Support Services Veterans served 132 students in 2016-17.

UNIVERSITY ADVISING

- 50 special majors graduated or applied for graduation. UAC advisors, peer mentors, and graduate interns had 3,343 visits comprised of appointments and walk-ins in 2018-19.
- 4,126 student contacts in 2017-18.
- 4,515 student contacts in 2016-17.

VETERAN SERVICES

- 1,618 certifications processed by Veteran Services for veterans and dependents to be eligible to receive benefits. Benefits paid for \$1,000,977.32 of students' tuition and fees in 2018-19.
- 1,400 certifications processed by Veteran Services for veterans and dependents to be eligible to receive benefits. Benefits paid for \$920,000 of students' tuition and fees in 2017-18.
- Processed 1,056 Cal Vet Fee Waivers processed in 2016-17.

WELLNESS

STUDENT RECREATION CENTER

- 11,058 unduplicated guests at the Student Recreation Center with 180,410 duplicated visits in 2018-19.
- 11,950 unduplicated guests at the Student Recreation Center (46% of the student body; Open 104 hours/week with average of 10 group fitness classes/day & 14 intramural sports) in 2017-18.
- The Kinesiology Field was renovated for intramurals with 2,400 participants in 150 games in 2016-17

SURVIVOR ADVOCACY

- Crisis intervention and confidential advocacy services, serves as liaison between student and faculty/staff; resources and referrals and support services; prevention, outreach, education.

NUTRITION SERVICES

- 761 total nutrition services of those: 237 were individual nutrition appointments provided in the clinic and 524 individual nutrition education with students at the Student Cupboard in 2018-19.
- 259 visits where nutrition services were provided in the clinic in 2017-18.
- From Jan - May 2017, services were also provided in the Student Cupboard totaling 362 visits. Total 621 interactions.

MEDICAL SERVICES

- 43,979 total medical transactions, 16,362 tests; 7,871 prescriptions; 18,242 over-the-counter transactions; 1,504 flu vaccines in 2018-19.
- 45,082 total medical transactions, 16,400 tests; 9,462 prescriptions; 18,420 over-the-counter transactions; 800 flu vaccines in 2017-18.
- 31,161 total medical transactions, 5,114 lab test; 9,374 prescriptions; 15,836 over-the-counter transactions; 837 flu vaccines in 2016-17.

COUNSELING SERVICES

- 9,565 counseling visits and the Let's Talk Program was expanded to another location to multiple locations in 2018-19.
- 6,942 counseling appointments with 350 contacts made through Integrated Care Model with medical patients screened for depression in 2017-18.
- 5,638 individual, group and crisis counselling sessions in 2016-17.

INTRAMURALS AND CLUB SPORTS

- 1,605 students participated in 14 different intramural sports and torments. 410 club sport athletes participated in 21 club sports teams.
- 14 intramural sports organized in 2017-18.
- 150 intramural games played in 2016-17.

SENSE OF BELONGING

CROSS CULTURAL & GENDER CENTER

- 1,500 uses of affinity group spaces in 2018-19.
- CCGC hosted 75 events in 2017-18.
- CCGC hosted 35 events in 2016-17.

HOMECOMING

- 75,946 overall attendance Homecoming Week 2018: October 22-27.
- 61,623 in total attendance throughout a re-imagined Homecoming Week 2017: October 9-15.

VINTAGE DAYS

- 50,000 attendees at Vintage Days, a 3-day festival for the campus and community, annually in April.

OFF-CAMPUS STUDENT LIFE

- 2,885 were served with a total of 22 events offered to off-campus students in 2018-19.
- 2,340 students served through the Off-Campus Student Life program through programs and events in 2017-18.

NEW STUDENT UNION

- The referendum to build a new Student Union passed and planning has begun on the 80,000 sq ft space. Construction is set to start in the spring of 2020 with a target completion of fall 2021.

E-ADVISING

DEGREE PROGRESS REPORT

- The DPR is the primary advising tool used on campus and it provides an overview of the degree requirements students need to complete to graduate. DPR's are used daily by all students. DPR was implemented in 1995.

TRANSFEROLOGY

- Transferology is a nation-wide network designed to help students explore their college transfer options; saves students time and money by providing a quick, intuitive way of getting their college transfer credit questions answered. Implemented in August 2018.

EAB STUDENT SUCCESS COLLABORATIVE (GRADES FIRST)

- There were 54,323 Advising Appointments were made using GradesFirst (now updated to Bulldog Connect) with 12,285 with SSS offices in 2018-19.
- GradesFirst is a web-based student performance monitoring system. 53,937 appointments were made using GradesFirst in 2017-18
- 31,867 appointments were made in 2016-17.

MY DEGREE PLAN

- 5,588 students have a preferred plan on file and 78 students created one since June 1, 2019. 5,798 total number of plans (duplicated student count) created for academic year 2018-19.
- My Degree Plan is an interactive course planning tool undergraduate students can use to plan courses for future semesters. Since August 2017 to present, 11,541 students have created a degree plan.

Development



Student Affairs and Enrollment Management Development team raised over \$3.7 million for the 2018-2019 academic year.

Food Security Project

\$253,000 was raised for the Food Security Project.

The Dream Outreach and Success Center

\$27,605.00 was raised for The Dream Outreach and Success Center

Renaissance Scholars General Fund

\$237,144.75 raised for the Renaissance Scholars General Fund

New Student Union

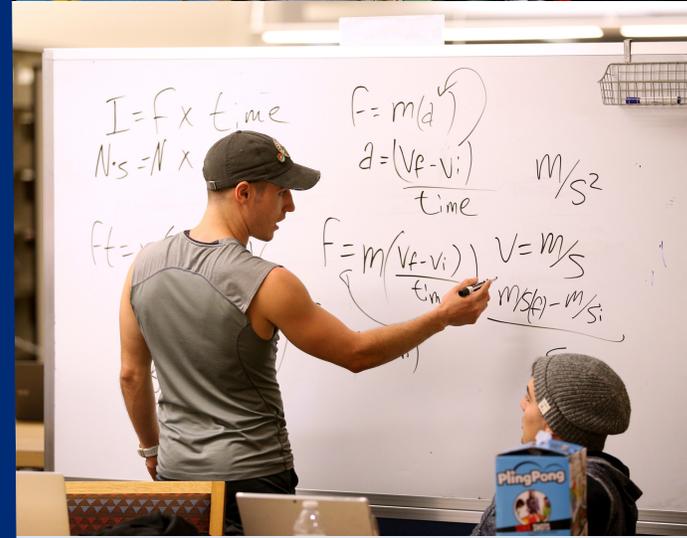
\$4,154,604.04 raised for the New Student Union

Scholarships

\$227,922.00 for scholarships

Other Programs and Endowments

\$165,189.32 raised for other programs and endowments



Student Success Services

FRESNO STATE[®]

Student Affairs and Enrollment Management



Career Development Center



Learning Center



University Advising Center & Dog Days



Student Support Services Programs & Veterans Program



College Assistance Migrant Program



TRiO Student Support Services-Disabilities



Educational Opportunity Program



Professional Examination Services

Student Success Services

CAREER DEVELOPMENT CENTER

Career Development Center

Thomas 103
559.278.2381
fresnostate.edu/
studentaffairs/careers

MAJOR MILESTONES AND ACCOMPLISHMENTS

Engagements

23,450

total face to face student engagements through walk-ins, presentations, workshops, recruiting and networking events, job fairs, money management workshops, presentations and events.

Faculty Engagement

8,728 students participated in a career related lecture or workshop,
212 faculty career champions have embedded career planning or a career related topic into class lecture(s).

Career Planning and Advising

4,015

career appointments with
2,333 unique students.
2,345 walk-ins.

On Campus Employment

50% of all student logins for HireFresno State were for on campus job searches.
4,319 students applied to 316 posted on campus jobs through HireFresnoState
2,199 identified as student assistants.

Money Management

485 individual coaching sessions (24% were 1st and 2nd year students, 88% URM, 65% were for help with budgeting).

Technology

12,960

student logins to HireFresnoState.
1,671 Focus 2 new users.
197 Big Interview new users.
3,313 Career Spots new views.
2,136 clicks on "What Can I Do With This Major"?

Campus Wide Internship Coordination

Increased Student Access to Internships with **612** internships posted on HireFresno, a **53.38%** increase from 2017-2018.

Clothing Closet

961 students were provided professional clothing. The Clothing Closet also provides proper fitting of professional attire and 1:1 support for students on how to dress for an interview.



Department Impact

"I came to Fresno State right after graduating from Madera High in 2014 and I would have never guessed that having an on campus job would play such an important role in my life. Being an intern for Fresno State News and Fresno State social media was one of the best experiences ever because not only did I have amazing mentors, but I also gained valuable experience that has prepared me for the real world. I'm so excited to graduate this weekend with a BA in journalism and find a job that allows me to put my skills to use!"
Yesenia Candelaria



Student Success Services LEARNING CENTER

Fresno State Learning Center

fresnostate.edu/studentaffairs/lrc
559-278-3052

Basement level
Henry Madden Library

MAJOR MILESTONES AND ACCOMPLISHMENTS

Students Served

9,074

The Learning Center served **9,074** students for a total of **44,717** visits. **2,029** students attended **10,226** total visits of tutoring sessions. **5,457** students attended SI sessions and office hours for a total of **31,828** total visits. **1,588** students met with an academic coach/attended Academic Success Workshops for **2,663** times.

Retention Impact

GPA

SI students who attended **16+ times** earned a mean final course grade of **3.13** compared to 2.23 non-SI students. SupportNet students who met with an Academic Coach for **4+ times** have a **100% course pass rate**.



Course Support

160

SI was linked to **160** courses within five of the six colleges (JCAST, CSB, CHHS, CSM, CAH). Tutoring supports **78** primary courses under **12** subjects. Virtual sessions were provided to **16** courses through SI and Tutoring to enhance accessibility and support non traditional student users.

Department Impact

"My experience at Fresno State was kind of a weird one, I wasn't actually supposed to come here. I actually transferred here after fall semester and I missed the deadline so it was a process getting in. But I've been involved in Supplemental Instruction (SI) and different tutoring programs and I've made a lot of really cool friends here at Fresno State. The thing that I'm going to miss the most [when I graduate] are all of the people that I've met in the Learning Center. Being involved with SI changed my life, it's been such a big part of my life, I honestly can't imagine my life without these people."

Crystina Eciula

UNIVERSITY ADVISING CENTER & DOG DAYS

University Advising and Dog Days

559.278.1787
fresnostate.edu/
studentaffairs/advising

Major Milestones and Accomplishments

Over 3,000 office visits



UAC had over **3,000** office visits including nearly **500** students seeking readmission to the campus.

Training for new Student Services Professionals



Hosted training for new Student Services Professionals and Interns, assisting **32** student employees from **13** departments.

Advisors representing Fresno State



Presented at the NASPA National conference, featured on the iPASS blog, presented at the EAB/SSC Conference at the Chancellor's Office.

50 special majors



UAC has partnered with faculty to assist over **50** special majors in meeting their graduation goals this year.



Dog Days

Over **6,000** students and **2,400** guests were welcomed through Dog Days during Summer 2018 and Winter 2019

Major and Minor Fair



Featured over **30** departments sharing information on majors and programs with students.

Mentor U



Transitional Program serving first year students with academic and professional endeavors. **6** mentors served over **300** students through workshops, activities, and meetings.

Program Impact

"I came to Fresno State as a Biology major in hopes to pursue the medical field. After one year as a biology major, I was becoming discouraged and struggling with my courses to the point where I was placed on academic probation. At this point, I switched to undeclared and began working with the University Advising Center. By working with the University Advising Center I was provided with major exploration assessments that allowed me to find my areas of interests and discover my strengths." Jennifer Diaz

Student Success Services **TRIO STUDENT SERVICES PROGRAM (SSSP) & TRIO STUDENT SUPPORT SERVICES VETERANS (SSSV)**

TRIO Student Support
Services-Disabilities

Lab School Room 10
559.278.5725

MAJOR MILESTONES AND ACCOMPLISHMENTS

SSSP provided services to **223** low-income and/or first-generation and/or college students with disabilities to meet federal eligibility.

The purpose of the program is to provide academic support services to assist undergraduate participants to remain in college and reach the goal of graduation.



SSSP 2017-2018 U.S. Department of Education Annual Performance Report outcomes:

• **54%** of each cohort year will graduate within six years. **79%** of the 2012-2013 cohort year graduated.

SSSV provided retention activities and services to **128** American Veterans who are 1st generation, low-income, and/or disabled students.

SSSV 2017-2018 U.S. Department of Education Annual Performance Report outcomes:

• This is the first five year grant cycle for TRIO Student Support Services Veterans and will not be reported until 2021. **54%** of each cohort year will graduate within six years.

DEPARTMENT IMPACT

"The advising appointments and the workshops were beneficial."

"I didn't have goal settings at the start but now I do have goals and I'm accomplishing them."

"The program has helped me chose a career in the near future, plan accordingly, and help me be more excited about my future."

"The workshops (Lunch/Snack and Learn Sessions) helped me save money, learn about services that can help me while I am in college, and learn how to socialize."

Student Success Services

COLLEGE ASSISTANCE MIGRANT PROGRAM (CAMP)

College Assistance Migrant
Program (CAMP)

Thomas 105
559.278.4768
www.fresnostate.edu/student-affairs/camp

MAJOR MILESTONES AND ACCOMPLISHMENTS

Students Served: Fresno State CAMP currently serves **60** students annually.

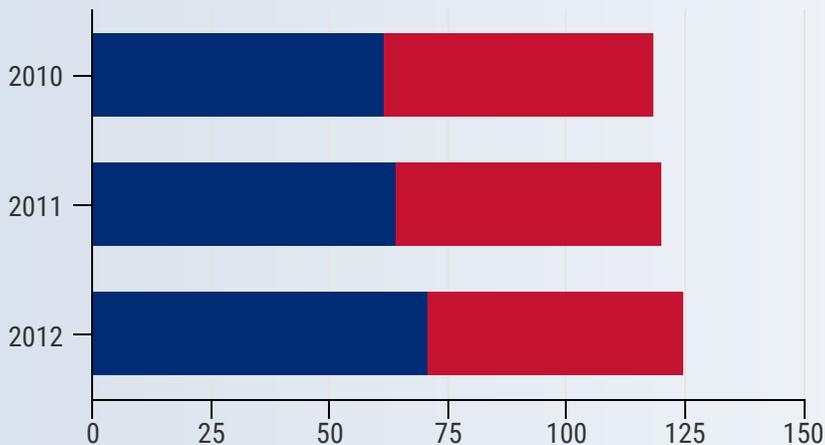
6-Year Graduation Rates of First-Time, Full-Time Freshmen

2010 - CAMP: 61.8%, all Fresno State: 56.5%

2011 - CAMP: 64.4%, all Fresno State: 55.6%

2012 - CAMP: 71.0%, all Fresno State: 54.0%

We are proud to work with students who enroll with higher academic need and are graduating at a higher rate than the general student population.



Blue (CAMP student graduation rates)
Red (Fresno State graduation rates)



DEPARTMENT IMPACT

This year we are happy to recognize one of first year peer advisor and graduating seniors, Manuel Alfaro. He is graduating with his Bachelor of Arts degree in English and was accepted into a competitive Master's program along with his teaching credential at Loyola Marymount University. In addition to his acceptance into the Master's program, he will be providing 2 years of teaching experience to a low-performing school in the Stockton area where his goal is to work with students with similar background as himself. Manual has exceeded and broke an endless cycle of gang involvement and limited educational background in his family. He is the very first in his family to be accepted to a university, graduate with a Bachelor's degree, and continue with his post-secondary education. He plans to further his academic goals by teaching and giving back to a needed community as well as work towards obtaining a doctoral degree.



Student Success Services

TRIO STUDENT SUPPORT SERVICES-DISABILITIES

TRiO Student Support Services-Disabilities

Library 1202
559.278.2811
fresnostate.edu/sssd/

MAJOR HIGHLIGHT/FEATURE STORY

Program Highlights

This academic year our program met all of our objectives by serving **143** students, ensuring that 95% of our students are in good academic standing (GAS), and maintaining a 92% retention rate.

During the Fall 2018 semester, **13** students made the President's List and **19** students made the Dean's List.

A total of **25** students successfully achieved a Bachelor's Degree, which contributes to our list of **56** students who have successfully graduated from our program since the beginning of its implementation on campus.

Our program created a Mentoring and Peer Support Service (MAPS) training for volunteer mentors.

DEPARTMENT IMPACT

Student Success Story

Although all of our students have had to overcome difficult challenges due to physical and/or hidden disabilities, few of them have exemplified resiliency to the degree of our student Priscilla Rodriguez. She is a first generation, low income, college student who is new to the college scene because she started her college career at an older age, respectively. It was not until a few years ago that she learned to read and write at the college level. Our student transferred from community college to California State University, Fresno in spring 2017. Early on, she expressed that her goals seemed far-fetched and out of reach. She dealt with learning disabilities that impaired her day to day functioning, physical disabilities that made it difficult for her to move around campus, and dealt with the repercussions of taking different medication. During her junior year, Priscilla experienced grief and loss when her father passed away. This very difficult experience changed her family dynamic and the role she played within her family structure. Ultimately, her father's untimely passing motivated her to continue pushing forward to make her family proud. During her senior year, she was in and out of the hospital treating physical impairments that limited her academic performance.

Despite the obstacles she faced, she remained adamant about her goals and never folded under pressure. Our student exemplifies what it means to self-advocate, and she was not afraid to seek out and take advantage of resources. Priscilla graduated from Fresno State on May 19, 2019, after completing a Bachelors of Arts degree in Psychology. While this accomplishment has been a dream come true for her, she does not plan to stop there. Priscilla hopes to pursue a master's degree and she will be looking into potential graduate programs.



EDUCATIONAL OPPORTUNITY PROGRAM (EOP)

Educational Opportunity Program (EOP)

559.278.1787
Joyal Administration 224
fresnostate.edu/eop

MISSION: to provide access and support services to first-generation and economically disadvantaged students who demonstrate the potential to succeed at Fresno State.

PROGRAM HIGHLIGHTS

Office of Black Student Success



340 student contacts were made through Bulldog Connect.

Summer Bridge



140 students participated in Summer Bridge.

Renaissance Scholars



Served **69** students in total; **12** students graduated.

Learning Communities



229 students enrolled in EOP RYE Learning Communities in all 2018.

Connect Day



415 students attended Connect Day (New Student Orientation).

Undocu-Ally Training



Over **100** faculty and staff attended Undocu-Ally Training.

Dream Success Center



1,665 student contacts made through Bulldog Connect.

Peer Mentor Workshops



555 students attended peer mentor workshops.

Over 8,000 EOP applications submitted and processed.

6,881 student contacts were made using Bulldog Connect.

98.31% of students have a cumulative GPA above 2.00.

Over 550 graduates, guests and family attended EOP Recognition Ceremony.



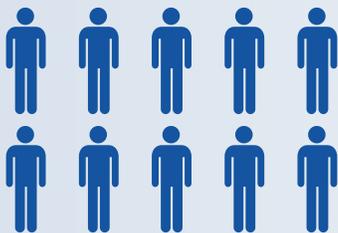
Student Success Services

PROFESSIONAL EXAMINATION SERVICES

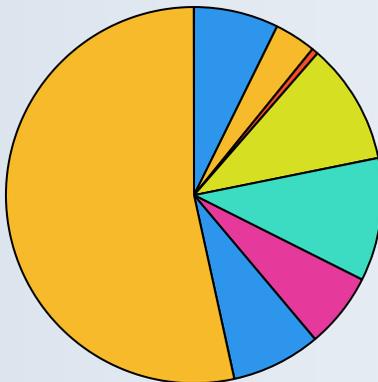
Professional Examination Services (Testing)

559.278.2457

Family/Food Sciences 110
fresnostate.edu/examination



1,907 exams administered in 2018-2019



- CLEP EXAMS
- COMIRA EXAMS
- DSST EXAMS
- ISO QUALITY EXAMS
- KRYTERION EXAMS
- DISTANCE LEARNING/ONLINE EXAM PROCTORING
- SCANTRON/CASTLE EXAMS:
- TEAS EXAMS/NURSING PROGRAM EXAM:

Tests by Numbers

- Prometric Exams: 1,179
- CLEP Exams: 53
- Comira Exams: 26
- DSST Exams: 4
- ISO Quality Exams: 76
- Kryterion Exams: 77
- Distance Learning/Online Exam Proctoring: 47
- Scantron/Castle Exams: 56
- Teas Exams/Nursing Program Exam: 389

Student Health, Counseling, and Wellness

FRESNO STATE

Student Affairs and Enrollment Management



Medical Services



Counseling & Psychological Services



Wellness Services

Student Health and Counseling Center MEDICAL SERVICES

Student Health and
Counseling Center

559.278.2734

[http://www.fresnostate.edu/
studentaffairs/health/](http://www.fresnostate.edu/studentaffairs/health/)

Service Highlights

-  **13,804** Provider medical visits
-  **5,182** Total patient draws
-  **16,362** Total tests done
-  **750** X-rays taken
-  **7,871** Prescriptions filled in pharmacy
-  **18,242** Pharmacy OTC transactions



- 1,504** Flu Vaccines provided
- 277** Students reached through International Students Medical Clearance
- 1,257** Students reached through outreach events (tabling)
- 2,256** Students reached at Dog Days presentations
- 34** Sex Jeopardy Presentations that reached 819 students

Department Impact

"At the Health Center we don't call people patients, they're students and we call them students. They need help and we understand how important it is for students to recover quickly so that they don't miss out on their studies. Our whole team works to support the students."

- Mohammad Saeed, PhD
Clinical Lab Scientist & Lab Lead



Student Health and Counseling Center

COUNSELING AND PSYCHOLOGICAL SERVICES

Student Health and Counseling Center

559.278.2734

<http://www.fresnostate.edu/studentaffairs/health/>

Major Milestones and Accomplishments

1,388 students seen for counseling visits

5,336 counseling visits

522 case management visits

569 psychiatry visits

470 visits to Let's Talk

\$46,000

awarded in Good Samaritan grants to 62 students, 39 students getting housing assistance



"We are more than just students, we have a lot of different roles, and there are a lot of different aspects of our lives that impact us daily."

Fresno State student

Department Impact



"Capitalize on these resources that are being offered to you, there are resources available for anybody's situation." - Fresno State student

"It can be difficult to admit to a stranger that there's stuff going on with you, but without this help I don't know where I'd be today." - Fresno State student

Student Health and Counseling Center WELLNESS SERVICES

Student Health and
Counseling Center

559.278.2734
[http://www.fresnostate.edu/
studentaffairs/health/](http://www.fresnostate.edu/studentaffairs/health/)

Major Milestones and Accomplishments

CalFresh & Student Cupboard



522 CalFresh applications submitted between June 2018-April 2019. The 2019 March Match Up campaign was the most successful, raising **\$252,822** for the Student Cupboard. A total of **321** donors invested in the campaign.

QPR Suicide Prevention Training



QPR suicide prevention training was facilitated for **954** students, staff and faculty across campus in **37** trainings

Fresh Fruit Breaks



Fresh Fruit Breaks, is a weekly event where our Registered Dietitian hands out fresh fruit to students while providing nutrition education. From August 2018 to May 2019, there were a total of **29** events resulting in **7,525** students receiving free fruit and nutrition education.

Peer Ambassadors of Wellness Volunteers



During the 2018-19 academic year, our 17 Peer Ambassador of Wellness (PAW) volunteers served **2,495** hours collectively. They facilitated 20 classroom presentations that reached **580** students. They organized and/or supported **30** events that reached more than **8,000** students. Led by our Peer Ambassadors of Wellness a jacket drive resulted in **156** jackets donated to the Poverello House during the National Hunger and Homelessness Awareness Week of events

Partnership for Healthier America

Healthy Campus Initiative: This year we completed 8 additional guidelines, leaving only 8 guidelines left to complete in the upcoming year.

How to Adult Series

Launched a pilot program titled How to Adult: Learning Beyond the Classroom, a series of workshops and hands on cooking classes for students. We were able to pilot this program from funds from SB85: Hunger Free Campus.

Department Impact

"My last year at Fresno State I can say was definitely the best. I volunteered with the Peer Ambassadors of Wellness at the Student Health and Counseling Center. I had found my other family, my PAW family. I got to be part and help out with events such as National Suicide Prevention Week, National Hunger Homelessness Awareness Week, Healthy Campus Week, and Depression and Anxiety Screening Day. I am a different person now than when I started. I learned so much through the process. I became better at communicating, listening, planning, and being more creative. I'm really happy I got to be part of PAWs." Lizeth Corral





Student Life

FRESNO STATE

Student Affairs and
Enrollment Management



Student Involvement



Cross Cultural & Gender Center



Services for Students with Disabilities



Student Recreation Center

Student Life

Student Involvement

Student Involvement
University Student Union 306
559.278.2741
getinvolved@csufresno.edu

Mission: Student Involvement cultivates community and fosters engagement to promote co-curricular learning.

fresnostate.edu/studentaffairs/
studentinvolvement

MAJOR MILESTONES AND ACCOMPLISHMENTS

New Student Welcome, Campus Traditions & School Spirit

Expanded Homecoming programming and collaboration with **75,946** in attendance throughout the week's events.

Bulldog Bash After Party, in collaboration with New Student Convocation planning team with **1,625** students in attendance.

Fresno State Night at Campus Pointe attracted **450** students and **500** community members

"I Heart Fresno State" Week included partnerships across campus and included nearly **10,000** in attendance.



Leadership and Greek Life

392 students attended New Member Education: required for all students who accepted an invitation to membership in any of the 40 fraternities and sororities.

85 chapter executives participated in Risk Management Training to better understand national guidelines.

The Emerging Leaders Retreat provided leadership development to **140** students and **64** students participated in the Graduate Student Leadership Institute.

322 recognized student organizations.

410 Club Sports athletes across **21** Club Sports teams.

Campus Events/Belonging Programs

Bringing events and programs that were new and supported students/communities that aren't always programmed for (Nyle DiMarco - Deaf Community (**350** attendees), Morgan McMichaels - LGBTQ+ - Drag Bingo **120** attendees) These programs brought an awareness and new experiences for those that attended.

An Evening of Empowerment and Advocacy with Tarana Burke had **400** attendees. Tarana Burke, founder of the "me too" movement, will speak on her dedication to the movement conceived to help young women of color who survived sexual abuse and assault.

17 weekly events and **24** stand-alone events at Bulldog Bowl.

500+ students participated in 'Good Morning Commuters'.

Department Impact: Partnerships

Student Involvement has developed strong partnerships with several key areas on campus that have created many new opportunities for students. While Student Involvement actively seeks out numerous partnerships, the notable partnerships that will be highlighted included CCGC, Athletics, Alumni, and Engineering. Since partnering with CCGC, our office now co-supervises staff which has improved our inclusive programming and leadership development structure. Our partnership with alumni and athletics has continued to thrive as we not only have continued to improve Homecoming, but how we work towards mutually beneficial goals. Additionally, Athletics and Student Involvement developed a brand new tradition called the Run to Victory which premiered this past fall and included nearly 1000 students. Finally, partnership between Engineering and Student Involvement has led to the creation of the tiny office which included students developing and building a tiny office which can support the division of Student Affairs and Enrollment Management. While there is still much work to be done, Student Involvement has developed intentional partnerships which is not only providing inclusive programmatic opportunities, but maximizing the services, programs, and educational opportunities that our office provides to students.



Student Life

CROSS CULTURAL AND GENDER CENTER

Cross Cultural and Gender Center

Frank W. Thomas 110A
559.278.4435
fresnostate.edu/ccgc

MAJOR MILESTONES AND ACCOMPLISHMENTS

130

attendees at the Diversity Dinner

LGBTQ Prom: 100 students in attendance

Q Clothing Closet: Provided clothing to 100 students

Onyx the Black Male Collective was re-energized this academic year and met twice monthly with 15 men in attendance.

Collaboration

Weeks of Welcome

saw a new collaboration between CCGC and Fresno State Housing. 110 students attended our Cross Cultural Poetry Jam which featured diverse poets and performances, and an open mic for any student to come up and perform. This event connected new and continuing students with CCGC and our various programs and services.

Welcome Black: 105 campus and community members attended this annual event for new and returning students, faculty, and staff

Natural Hair Night: Faculty presentations of black hair from a historical perspective and how wearing natural hair impacts the community today, and demonstrations on hair care and styles; 60 attendees

Black Leaders Organized for Change: A local, professional organization that seeks to connect to and mentor Fresno State students. The spring networking event brought together 47 campus and community members.

PROGRAMS AND EVENTS

"The Disappearing of Southeast Asian Males in Academia"



Lunch and Learn with faculty member Dr. Jenny Bahn

Lunar New Year Celebration of Culture



40 attendees

"The Model Minority Myth in Racial Subjugation"



Lunch and Learn event with faculty member Dr. Varaxy Yi

California Native American Day



Promotes Native American Culture and brings together campus, 160 in attendance

Black and Native



A Black History Month event that illustrated the intersections of Native folks and folks of Black/African heritage; 50 in attendance

Tour of Campus



Provided to 31 youth from the American Indian Health Project and the Pechanga Band of Luiseño Indians

Department Impact

125 attendees attended the film screening as a part of the AAPI Mental Health Awareness campaign. The even also included a panel discussion to raise awareness of depression as a treatable illness and de-stigmatizing seeking help for mental health issues. This was a collaboration with the Student Health and Counseling Center, the Valley API Mental Health Project, Alliant University, Fresno Unified School District, The Wildfire Effect, The Fresno Center Living Well Program, Central California Asian Pacific Women, and the Laotian American Community of Fresno.

Student Life

SERVICES FOR STUDENTS WITH DISABILITIES

Services for Students with Disabilities

Library 1202
559.278.2811
fresnostate.edu/ssd

Major Milestones and Accomplishments

Services Established



Established services for **268** new students and **103** temporary students, bringing our total to more than **1,000** students served this academic year.

Instructional Material & Exams



The production team processed **1,700** instructional material and converted them to an accessible format for students with print disabilities and processed more than **3,800** exams.

2018-2019 Academic Year



During the 2018-19 academic year, **420** communication access requests were processed and close to **10,000** hours of interpreting and real-time captioning services to campus community were provided. The types of assignments include: classroom services, student activities, events, University Commencement, and all graduation ceremonies/celebrations.

Open House

an interactive even hosted at the beginning of the fall semester

SSD Transfer Orientation Day

5th annual event for incoming fall 2019 transfer students

"Discovering My Path to Success"

Hosted Deaf and Hard-of-Hearing student panel in collaboration with ASI

Department Impact

Rima Maldonado, Troy Polnitz, and Veronica Aguilar presented "How to Best Serve a Diverse Set of Identities that Experience Generalized Anxiety Disorder" at the 2019 NASPA National Conference in Los Angeles. The presenters shared information on the diverse identities of college students that experience Generalized Anxiety Disorder (GAD). The theme of the presentation was centered on "peeling back the layers" of the student experience in correlation with this often overlooked psychological disability. This was a great opportunity to present at a national level and bringing the importance of mental illness and how to best serve students. The attendance of the event was close to capacity at 60+ in attendance. Others were able to attend by watching through NASPA virtual ticket.



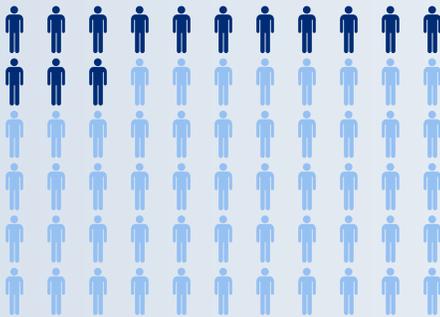
Student Life STUDENT RECREATION CENTER

Student Recreation Center

559.278.0780
auxiliary.com/src

Major Milestones and Accomplishments

Student Staff



66 total student staff members employed: 14 graduated and 52 retained.

Intramural Sports

1,605 student intramural participants.

82.9% student intramural retention rate.

14 different intramural sports and tournaments.

Numbers Served

180,410 students served.

11,058 unique individual students served

46% of the Fresno State student population served

Operations

Continued to balance operating hours, services and programs with fiscal viability.

104 operating hours per week and an
10 fitness classes per day on average.



Upgraded free weight area with five new rack platforms in addition to a new multi-functional, suspension training system.

Top 3 Programs & Events

Welcome Week



Enhanced activities including special events and give-away prizes; **750** participants

Fresh Fruit Break & Body Composition Tests



Collaboration with Student Health and Counseling Center on wellness initiatives provided twice per month and first Tuesday of each month, respectively.

#RecDay



Celebrated the anniversary of the opening of the Student Recreation Center in conjunction with NIRSA's Rec Sports and Fitness Day (02/22); **399** participants²⁹



Enrollment Management

FRESNO STATE

Student Affairs and Enrollment Management



Admissions & Recruitment



Office of the University Registrar



Financial Aid & Scholarships



Outreach and Special Programs



Educational Talent Search



Educational Opportunity Center



Cal-SOAP



Upward Bound

Enrollment Management

ADMISSIONS & RECRUITMENT

Admissions and Recruitment

admissions@csufresno.edu
 recruitment@csufresno.edu
 559.278.2261/559.278.2048
 fresnostate.edu/are

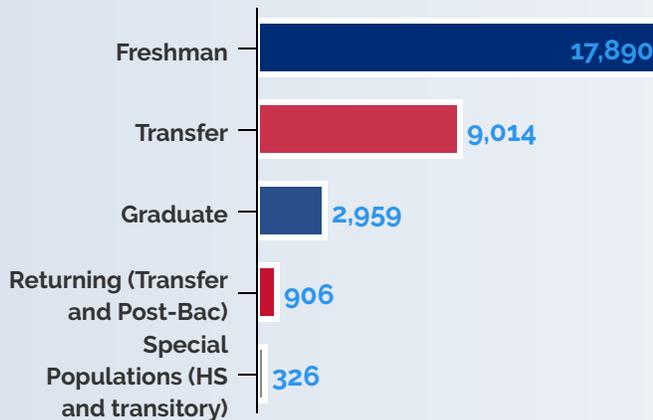
Mission: To support the university's goals for undergraduate student enrollment by recruiting diverse students from our region and beyond through equitable partnerships, innovative programs, high quality services and recruitment technologies. Additionally, this department assists applicants through their application by ensuring they have the most up to date information to be admitted and enrolled to Fresno State and become successful student leaders.

MAJOR MILESTONES AND ACCOMPLISHMENTS

Admissions

30,482

applications processed and evaluated in 2018-2019.



Recruitment

375,000

people were exposed to Fresno State through the more than 750 high school and community college recruitment events in 2018-19.

27.3% growth from last year's total people reached



Department Impact

Preview Day 2019 had over **5,000** guests in attendance



"For me, Preview Day was my first step into higher education. I remember walking onto campus and not being able to believe how huge Fresno State was. Everyone I passed was full of smiles and great advice.

I sat in a lecture hall for the first time that day and I was amazed at how many people from all ages and backgrounds were all here for the same reason as me. After having such a positive experience at Preview Day, I knew Fresno State would be a perfect fit for me."

- Morgan Britter
 Current Fresno State student

Enrollment Management

OFFICE OF THE UNIVERSITY REGISTRAR

Office of the University Registrar

registrar@csufresno.edu
559.278.4743
fresnostate.edu/registrar

MAJOR MILESTONES AND ACCOMPLISHMENTS

Degrees Awarded

1,717 undergraduate students were awarded degrees for summer and Fall '18 terms, and **3,132** for Spring '19 term.

My Degree Plan

5,588 students have a preferred plan on file and **78** students created one since June 1, 2019.

5,798 total plans (duplicated student count) created for 18-19 academic year.

Students Eligible for Benefits

1,618 certifications processed by Veteran Services for veterans and dependents to be eligible to receive benefits in 2018-19.

Benefits paid for **\$1,000,977.32** of students' tuition and fees.



This year Veterans Services hosted various events throughout the month of November to celebrate Veterans Day. We kicked it off on Red Friday with a great turnout and gave away lots of raffles! We then hosted a Veterans Day Ceremony along with a Memorial Exhibit and Reception in the library. The exhibit was very impactful and was up for about a week. The Veteran students also hosted a tailgate before the Veterans Tribute football game.

DEPARTMENT IMPACT

"The Office of the University Registrar staff strive to uphold the policies of the institution and facilitate the graduation process through effective communication with the campus community while preserving the academic integrity of the university and the right of privacy for the student. Our office continues to collaborate with our Academic Affairs and Technology Services partners to revise policies and streamline processes for an improved student experience."

Enrollment Management

FINANCIAL AID AND SCHOLARSHIPS

Financial Aid and Scholarships

financialaid@mail.fresnostate.edu
scholarships@csufresno.edu
559.278.2182
fresnostate.edu/financialaid

MISSION: The Financial Aid and Scholarships Office provides a wide range of quality services and programs to assist students with funds to pursue their personal, educational and career goals.

MAJOR MILESTONES AND ACCOMPLISHMENTS

Bulldog Retention Grant

\$290,200 awarded to **428** students in 2018-19.



Aid by the Numbers

Over **250 million dollars** in financial aid awarded to **80%** of students in 2018-19



- Disbursed over \$250 million in aid, of which 75% was from grant and scholarships
- Over 12,000 students served through the Phone Center, approximately 17,000 served at the Financial Aid and Scholarships windows, and over 7000 seen by a financial aid counselor
- Implemented financialaid@csufresno.edu email in January 2019
- Increased funds awarded to students through the Bulldog Retention Grant awards by 8%
- Increased funds awarded to Dreamers by approximately 11%

- For the 1st time, conducted workshops on campus to assist students with completion of the FAFSA and completion of required supporting documents and forms.
- Hosted the California Student Aid Commissions High School Counselor's Financial Aid Workshop
- Administered and awarded 5.8 million in Fresno State scholarships, an increase of over 1 million from 2018.

Department Impact

In 2018, with the assistance of an outside consultant, Financial Aid conducted a Fit Gap analysis to identify key areas of PeopleSoft and federal compliance where there was a "gap" and solutions were needed. Over the last year the Financial Aid systems team, along with support from Technology Services, has worked to implement solutions to the areas identified in the fit gap.

Significant progress has been made and the results are evident in the reduction of areas out of compliance with federal regulations and with our ability to better serve the needs of students through improved PeopleSoft processes.

Enrollment Management

OUTREACH AND SPECIAL PROGRAMS

Outreach and Special Programs

559.278.5374
fresnotate.edu/outreach
University Center 125

MISSION: Outreach and Special Programs (OSP) will dedicate its efforts on early outreach, special initiatives, underrepresented groups, and diversity. OSP will encourage and create a college going culture through exposure, promotion, and activities by partnering with school districts and community organizations.

MAJOR MILESTONES AND ACCOMPLISHMENTS

73,783 outreach touchpoints were made in 2018-19 through campus tours, conferences, and presentations.



25 Participated in over 255 tabling events in the community promoting Fresno State.

183 Provided over 183 presentations/workshops to K-8th graders about college readiness, Fresno State majors and resources.

1,134 Met and served 1,134 Native American students and provided information about college and financial aid.

10 Planned and organized 10 conferences on campus targeting specific populations and groups.

500 Implemented the Super Saturday: African American College and Career Summit where approximately 500 middle school, high school, transfer students and parents attended workshops, a resource fair and speakers on campus.

Department Impact

THINKING OUTSIDE THE BOX TO REACH AFRICAN AMERICAN STUDENTS: story in Fresno State News

Wendy Nelson considers herself a touchpoint at Fresno State – the first line of help for African American students who want to know what the University is all about. Nelson, coordinator of the African American Initiative in the office of Outreach and Special Programs at Fresno State, helps the public connect to the respective offices on campus. But she often coaches students and parents through the admissions process and gives campus tours herself with little-known African American facts about Fresno State.

But Nelson's work doesn't stop on campus. Over the past two years, she has expanded early outreach efforts in the African American Initiative to increase student enrollment, college readiness and graduation rates. On Friday, March 22, the initiative will host its first overnight experience for incoming fall 2019 African American students as part of Preview Day at Fresno State, which will be held on Saturday, March 23.

African American students make up 2.8 percent of the nearly 25,000 students at Fresno State.

The goal is to increase the number of graduating high school seniors that are CSU-eligible, said Nelson, who is also an alumna and the first African American to graduate from Fresno State's Army ROTC in 1989. "We have to work to make sure these students are getting engaged ... corralling them now and getting in their face now."

The initiative works closely with African American churches in the Fresno area. Nelson has connected with at least 30. Many were part of Super Sunday, the California State University system's flagship event in early February to help students access the tools they need to enter college.

Nelson and her ambassadors also present at middle schools, attend high school basketball games, community block parties, and career fairs with "Future Bulldog" bracelets, pennants and information. They partner with the Fresno Police Department's Bringing Broken Neighborhoods Back to Life Program in west Fresno to get Fresno State in front of the families who live in those areas.

The initiative is about thinking outside the box and engaging with the community, said Martina Granados, director of Outreach and Special Programs.

"Nelson's approach, which I admire a lot, is to embrace everyone, to present information in multiple ways," Granados said.

Enrollment Management

EDUCATIONAL TALENT SEARCH

Educational Talent Search

jennyr@csufresno.edu
559.278.2276
fresnostate.edu/talentsearch

MAJOR MILESTONES AND ACCOMPLISHMENTS

Educational Talent Search programs served a total of **1,180** students in 2018-19 and dedicates its efforts to early outreach, special initiatives, underrepresented groups and diversity. **870** are first generation and low income.

FAFSA COMPLETIONS:

Fresno State ETS Program: **183,200** seniors served at the 6 high schools, *92% completed and submitted the FAFSA application.*

Fresno State – Porterville College Program: 121/157 seniors served at the 3 high schools, *77% completed and submitted the FAFSA application.*

Fresno State ETS Program:

Objective 1 - SECONDARY SCHOOL PERSISTENCE

We stated in the grant that 95% of the students in the 9th - 11th-grade receiving program services would persist to the next grade level. **The actual percentage achieved was 98%**

Objective 2 - SECONDARY SCHOOL GRADUATION (regular secondary school diploma)

Of the seniors in the program, we stated that 72% of this cohort would graduate from high school within the standard 4 years. **The actual percentage achieved was 98%**

Objective 3 - SECONDARY SCHOOL GRADUATION (rigorous secondary school program of study)

Of the seniors in the program, we stated that 35% of this cohort would graduate from high school within the standard 4 years and would complete a rigorous program of study - in other words, met A-G requirements with a "C" grade or better. **The actual percentage achieved was 61%.**

Objective 4 - POSTSECONDARY EDUCATION ENROLLMENT

Of the senior cohort who graduated with a high school diploma, we stated that 37% would enroll in a program of post-secondary education in the fall term immediately following high school. **The actual percentage achieved was 94%.**

Objective 5 – POSTSECONDARY ATTAINMENT

Of the senior cohort (2011-2012) who enrolled in a program of postsecondary education, immediately following high school graduation, 50% will complete a program of postsecondary education within 6 years. **The actual percentage achieved was 53%**

Fresno State- Porterville College ETS Program:

Objective 1 - SECONDARY SCHOOL PERSISTENCE

We stated in the grant that 89% of the students in the 9th - 11th-grade receiving program services would persist to the next grade level. **The actual percentage achieved was 98%**

Objective 2 - SECONDARY SCHOOL GRADUATION (regular secondary school diploma)

Of the seniors in the program, we stated that 80% of this cohort would graduate from high school within the standard 4 years. **The actual percentage achieved was 95%**

Objective 3 - SECONDARY SCHOOL GRADUATION (rigorous secondary school program of study)

Of the seniors in the program, we stated that 39% of this cohort would graduate from high school within the standard 4 years and would complete a rigorous program of study - in other words, met A-G requirements with a "C" grade or better. **The actual percentage achieved was 62%.**

Objective 4 - POSTSECONDARY EDUCATION ENROLLMENT

Of the senior cohort who graduated with a high school diploma, we stated that 23% would enroll in a program of post-secondary education in the fall term immediately following high school. **The actual percentage achieved was 78%.**

Objective 5 – POSTSECONDARY ATTAINMENT

Of the senior cohort (2011-2012) who enrolled in a program of postsecondary education, immediately following high school graduation, 50% will complete a program of postsecondary education within 6 years. **POSTSECONDARY ATTAINMENT RATE (6YRS) WILL NOT BE REPORTED UNTIL FALL 2022 (COHORT WHO GRADUATED HS IN PROGRAM YEAR 2016-2017)**



Enrollment Management

EDUCATIONAL OPPORTUNITY CENTER

Educational Opportunity Center

559.278.2280
fresnostate.edu/eoc

MAJOR MILESTONES AND ACCOMPLISHMENTS

Provided information on post-secondary options and financial aid opportunities to **3,843** individuals in 2018-19. This is a **7.14%** increase compared to number of individuals served in 2017-18.



- After receiving assistance with the financial aid process, **559** students submitted the FAFSA.
- **635** submitted an application after receiving information and assistance with the admission process.
- **278** students obtained their HS diploma or equivalency by the end of the program year.
- **168** of these HS graduates also enrolled into post-secondary education.
- **241** total students enrolled into a college or university program.
- **64** students enrolled into a public 4 year institution of which **38** enrolled at Fresno State.

Department Impact

Veronica Aguilar, one of our AT&T and CCWC Scholarship winners, will be transferring to Fresno State this fall. She has been working part time with the University's TRIO SSS-Disabilities while caring for her family and completing the courses to make the transfer. As an older student who traveled a very difficult path to get to college, Veronica understands that it's one's own determination that makes the difference in reaching your goals. Her major is Criminology/Juvenile Justice as she wants to help others from taking the wrong path in life.



Enrollment Management **CAL-SOAP**

Cal-SOAP

559.278.5209 (Fresno Office)
559.210.5514 (Tranquility High
School Office)
www.fresnostate.edu/cal-soap

MAJOR MILESTONES AND ACCOMPLISHMENTS

Provided information on post-secondary options and financial aid opportunities to **6,790** individuals in 2018-19.



Cal-SOAP facilitated **45 college application workshops and presentations** at our four service high schools to assist students with their community college, CSU, UC, and private college applications.

120 out of 204 **58.8%** Cal-SOAP Seniors who were conditionally admitted to Fresno State have accepted their admissions to Fresno State for Fall 2019 and have registered for Dog Days Orientation.

Cal-SOAP hosted **9 “Cash for College”** workshops and facilitated **28 financial aid application workshops** at our four service high schools to assist students complete their FAFSA or CADAA application. Additionally, Cal-SOAP assisted with over **50 financial aid workshops** for high school students in Fresno and Madera County.

288 out of 544 52.9% Cal-SOAP Seniors applied to Fresno State for Fall 2019 admissions.

680 out of 892 76% Seniors at our service high schools submitted their financial aid application. 20% above the state average (56%).

Impact of CAL-SOAP

On April 8, 2019, Cal-SOAP hosted its annual College and Career Day at Mendota High School with over 700 participants attending from Mendota, Firebaugh, Tranquillity, and Kerman High School. There were 55 exhibitors representing the different systems of higher education, career technical education (CTE), and community benefit sector. Students engaged with the exhibitors and learned about the different college and career paths that are available to them after high school.

Enrollment Management

UPWARD BOUND

Upward Bound

University Center 124
559.278.2693
www.fresnostate.edu/upwardbound

MAJOR MILESTONES AND ACCOMPLISHMENTS

*Upward Bound programs served a total of **153 students** in 2018-19 and dedicates its efforts to early outreach, first generation college students, and diversity.*

Met all program objectives and received continued funding for the following fiscal year.

- Forty-eight (**100%**) of 12th grade participants in Upward Bound Programs graduated from high school in 2018–2019 and gained admission to a postsecondary institution.
- 21 (**44%**) out of the 48 seniors that graduated, will attend a CSU campus in Fall 2019.
- 16 (**76%**) of the 21 students choosing to attend a CSU in Fall 2019, will attend Fresno State.
- 12 (**25%**) out of the 48 seniors that graduated, will attend a UC campus in Fall 2019.
- 12 (**25%**) out of the 48 seniors that graduated, will attend Fresno City College in Fall 2019.
- 3 (**6%**) out of the 48 seniors that graduated, will attend a college out of state.



Department Impact

Former Upward Bound Alum and Senator Melissa Hurtado received the **Trio Achiever Award** recognition during the WESTOP Conference on February 2018. She was also a keynote speaker during the Trio Day Celebration where more than 700 Trio students attended.

2018-2019 Awards & Grants

Awards

Cross Cultural and Gender Center & Q Clothing Closet

Garnered a national award from NASPA: the Excellence Award Gold Gonoree in the category for International, Multicultural, Cultural, Gender, LGBTQ, Spirituality, Disability, and related.

Student Involvement

Finals Cram Jam event was the winner of the 2018 NACA West Outstanding Series or Continuous Program Award. Men's Rugby Pac West 7's Championships. Women's Water Polo CWPA Sierra Pacific Division League Championships. Women's Rugby Division II National Champions. Women's Water Polo Finished 9th in the Nation. Women's Judo Finished 3rd in NCIA Championships. Judo- Two Athletes Finishing First at West Point Collegiate National Championships. Rodeo- Men's Team Won Regionals. Wrestling- 3 NCWA All-Americans. National Qualification - women's water polo, women's rugby, rodeo, judo, men's wrestling, women's wrestling National Championship Winners - women's rugby (team), judo (individual)

Grants

 **Career Development Center** - Received a \$20,000 grant from Macy's for Q Closet improvement and upgrades.

 **Career Development Center** - Fresno State DACA student, Jorge Calva was awarded a \$25,000 grant from Immigrant Rising organization to start his own business.

 **Educational Talent Search Program** - TRiO SSS-D received the maximum amount of Prior Experience Points to continue to receive the grant for the 2019-2020 fiscal year. This continued funding highlights the success of the program.

 **Educational Talent Search Program** - Applied and received \$44,000 in 2018-2019 to enhance early outreach activities.



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