

# New Drop/Withdrawal Workflow

**Fall and Spring Semesters** 



# Fall/Spring Semester Drop Deadlines

1st day of instruction through 19th day of instruction:

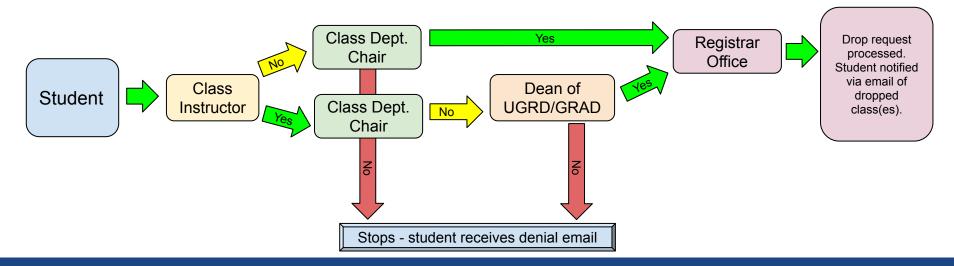
\*Students drop themselves online 1st-19th day without permission. No "W" grade is recorded.



## Fall/Spring Semester Drop Deadlines

After the 19th day of instruction through before the last 3 weeks of instruction:

NEW WORKFLOW SYSTEM IN PLACE OF PAPER FORM. "W" grades are now recorded.

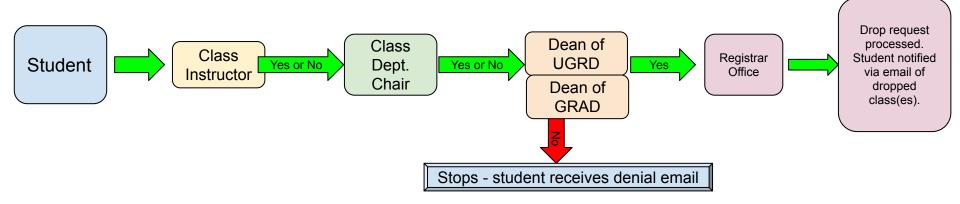




# Fall/Spring Semester Drop Deadlines

#### Last 3 weeks of instruction:

NEW WORKFLOW SYSTEM IN PLACE OF PAPER FORM. "W" grades are recorded, but do not count toward the 18-unit Undergraduate student limits.



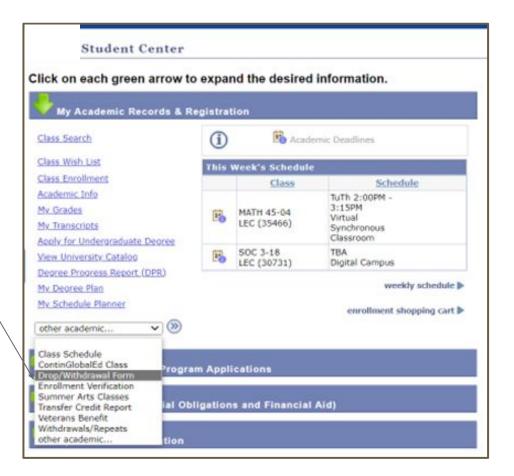


## **Student Process**



### **Student Center Menu**

- Navigate to the 'My Academic Records & Registration' section
- Click on the drop down menu
- Select Drop/Withdrawal Form
- Hit the blue double arrow button to the right of the drop down box





# Main Page for Student Requests

 Please read this page carefully before continuing with your request.

#### Drop/Withdrawal Form

#### Student Name

#### Student ID:

#### Drop/Withdrawal Policy Information:

Students are responsible to adhere to all University policies and deadlines. This request does not release you of any financial obligations.

After the 19th day of instruction and through before the last three weeks of instruction:

Request to drop/withdrawal from a term is for serious and compelling reasons only. Documentation is required that substantiates the reason for the request. The reason must be acceptable to and verified by the instructor of record and the department chair. Please have your document(s) ready to upload before continuing to the request (PDF format recommended).

The following unforeseen situations *are* likely to be serious and compelling reasons: prolonged and debilitating student illness or injury, terminal illnesses of family members and significant others, death or injury of family members and significant others, and other unforeseen events that arise that prevent a student from attending a course for a prolonged period of time.

The following are NOT considered serious and compelling reasons for withdrawing from a course on or after the 19th day of instruction: failure to acquire required course materials, performing poorly on course assignments, and dissatisfaction with the subject matter, class, or instructor.

When a drop/withdrawal has been approved, a "W" grade will be recorded on the student's transcript. Undergraduate students may withdraw from no more than 18 total units throughout their undergraduate career at Fresno State.

#### Last three weeks of instruction:

Drop/withdrawals are not permitted except in cases where the cause of the drop/withdrawal is due to circumstances beyond the student's control and the assignment of an incomplete grade is not practical.

When a drop/withdrawal has been approved, a "W" grade will be recorded on the student's transcript. Drop/withdrawals during the last three weeks of instruction are not included in the 18 unit limitation.

Note: Drop/withdrawals during finals week are not permitted.

Create New Request





# Course Selection & Unit Limitation

- Shows how many units are remaining from UGRD 18 unit withdraw limit
- Will not allow student to select class(es) if over the unit limit

#### Select the box for the class(es) from the list below or select "Withdraw From All" to select all classes.

#### Please Note:

- . Only classes available to be withdrawn can be selected.
- · Pending and withdrawn classes cannot be selected.
- Undergraduates ONLY: Classes that will exceed the maximum withdrawal limit (18 units) cannot be selected. Refer to the Fresno State catalog under the Explanation of Grades heading within the Academic Regulations section for more information.
- If you have an extenuating circumstance with documentation and would like to petition to exceed
  the 18-unit withdrawal limit, please click here to submit a petition form to our office. You will be
  notified via email of the decision and if approved, will be directed to complete this online drop
  request again.

	Stud	ent Career UGRD Academic Program	UGRD
	thdraw Limit	18.00 Units Used 0.00 Units Available 0.000 Fotal Units 0.00 Remaining Units	18.000 18.00
1555	j 2022 Vithdraw From A	11	quest Is Pending Approv
0	BA 105W-25 LEC (32100)	TuTh 12:30PM - 1:45PM Peters Business Bldg Room 106 (3.00 Units)	Pending  Max Limit
	CM 105-03 LEC (37425)	Tu 4:00PM - 5:50PM Social Science Bldg Room 103 (3.00 Units)	Pending Max Limit
	CM 105-04 ACT (37426)	Th 4:00PM - 5:50PM Social Science Bldg Room 103 (0.00 Units)	
	MGT 110-01 LEC (32022)	MoWe 11:00AM - 12:15PM Virtual Synchronous Classroom (6.00 Units)	Pending Max Limit

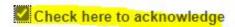


# **Acknowledgements**

All students will receive the below acknowledgement. Only those students who are active in the following groups will receive additional acknowledgements:

- Financial Aid
- EOP
- International students
- Veteran students
- Student Athletes

#### Acknowledgements



#### **Drop Request**

You are initiating a request to drop a class(es) from the current semester. If approved, a grade of W (withdrawal) will be assigned.

Once the request has been approved and processed, it cannot be canceled.

A Note Regarding Catalog Rights: Any break in attendance of one calendar year or longer ends a student's continuous attendance status. This results in the loss of catalog rights to all catalog choices prior to the break in attendance. If you have questions regarding this, please seek assistance with your advisor.



**Submitting Request** 

- Select the reason that best categorizes why you are requesting to drop
  - o Drop down menu will include:
    - Financial
    - Medical
    - Mental Health
    - Military
    - Other
    - Personal
- Must also provide more detailed justification
- <u>Documentation is REQUIRED</u> and only PDF <u>files will be accepted</u>. Attachments will be viewed by the Instructor, Department Chair and/or Dean of Undergraduate or Graduate Studies.

#### You are requesting to drop/withdrawal.

Back

A student must provide documentation that substantiates the condition described in the justification. Without sufficient and qualifying supporting documentation, your request may be denied.

Please select a reason below for dropping that most closely matches the situation you are providing documentation for. You are also required to add additional justification describing your reason for the request.

Withdraw from All	Term: Spring 2023
Drop Request - Class Inf	formation
HIST 11-26 LEC (30719)	TuTh 2:00PM - 3:15PM Social Science Bldg Room 110
Drop Reason	~
ustification	
<b>#</b>	
o support justification i documentation may re- co review a helpful gu pefore you submit yo	uide for documentation requirements our request.
o support justification of documentation may restore you submit you attach PDF file for documenters.	for your request. <u>Lack of appropriate</u> sult in the request being denied. Click here uide for documentation requirements our request.  mentation then hit "Submit" after upload
o support justification of documentation may restore you submit you attach PDF file for documents.	for your request. <u>Lack of appropriate</u> sult in the request being denied. Click here uide for documentation requirements our request.  mentation then hit "Submit" after upload

Submit



University Registrar

# **Documentation Guidance**

ALL requests must include documentation that supports the circumstances that occurred during the semester in question, unless indicated otherwise. Please consult with your advisor, faculty and/or department if you have questions regarding documentation.



#### Fresno State Drop/Withdrawal Documentation Clarification

All requests must include documentation that supports the circumstances that occurred during the semester in question, unless indicated otherwise.

#### Requests that meet the following criteria will be moved forward:

- Serious accident or illness. Medical documentation does not need full diagnosis, but should support that the accident or illness were serious enough to prevent the student from completing the term. Documentation should be from a health provider, doctor, or therapist on appropriate letterhead and must be dated. An e-mail or text message of an appointment is not appropriate documentation.
- Military service. Military Orders showing dates of activation or training must be provided.
- Death of a family member. Proof of death and relationship to the requestor including the date. Student statement should address how this impacted the ability to complete the semester. A picture of the person in the hospital/funeral home is **not** appropriate documentation.
- 4. Work-related. Note from supervisor/manager with date that provides a compelling explanation that work responsibilities were incompatible with the student ability to complete the semester yet could not be foreseen earlier in the semester A text message will not suffice.
- Legal issues. Note from the court or lawyer with date. Student statements should address how this impacted their ability to complete the semester.
- Title IX accommodation. Supportive measure or resolution with date. Student statement should address how this impacted the ability to complete the semester.
- Misadvisement. If the student does not need the class to graduate and was recently advised of this, a letter of support from their advisor should be provided with a date.
- Food or shelter insecurities. Given the difficulty of documenting these, a student's written statement will suffice.
- Caregiver responsibilities. Given the difficulty of documenting these, a student's written statement will suffice. Student statements should address how this impacted the ability to complete the semester.

#### Requests that fall into the following circumstances will not be approved:

- Any requests with documentation that does not support the timeframe of the semester.
- Any requests where the only submitted documentation is a written statement by student (with the exception of those explicitly accepted above).



## **Submission Complete - DONE!**

#### Your Request Has Been Submitted.

#### Request to Drop/Withdrawal.

Please note your request cannot be processed unless it is approved by the instructor, department chair, and/or Dean of Undergraduate or Graduate Studies. If you see your status as pending, we recommend you follow up with your instructor to see if they have reviewed your request.

You may return to the **Drop/Withdraw Request** page from your Student Center to view the status of this request. Additionally, an email notification to your Fresno State email account will be sent once the decision of this request is available. For questions or further assistance contact the Office of the University Registrar at (559) 278-4743.

**NOTE:** It is YOUR responsibility to cancel this request if you are no longer needing to be dropped. You may only "Cancel" this request while it is in "Pending" status. If you do not cancel and the request is approved and you are dropped, a grade of W (withdrawal) will be assigned. Return to the **Drop/Withdraw Request** page from your Student Center to cancel.





## **Workflow Complete!**

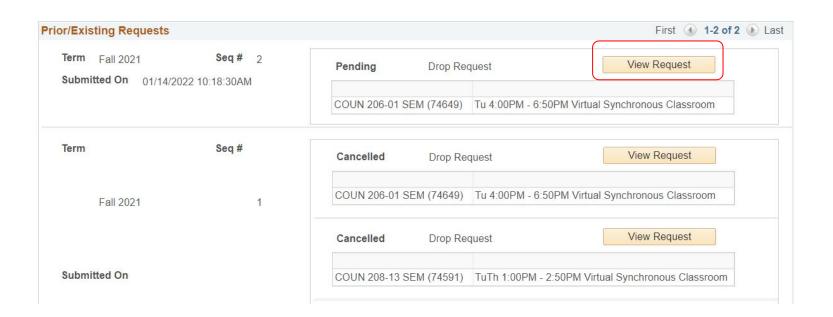
Once the student submits a request, it gets automatically routed to the instructor. After the instructor completes it, requests are automatically routed to the Department Chair of the class being requested. Drops are additionally routed to the Dean of Undergraduate/Graduate Studies if the instructor and chair do not agree on a decision. During the final three weeks of the semester, all requests are routed to the Dean of Undergraduate/Graduate Studies. The Dean's decision is considered final and students will be sent an email of both approved and denied requests.



# Student Process: Viewing or Canceling Submitted Requests



# View Request Summary: Go back and check the status of your request.





# Change your mind? Students have an option to cancel a pending request

Note: Requests cannot be canceled once they are processed and approved.

